# ICE Desktop 3.2.0

Release notes for prerelease

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# 1 New & Improved

These changes add new features or improve the functionality of existing ones:

- Update the loading of people for a chat session. (ICE-17409)
- Re-add support for RTS-issued tactical licenses. (ICE-17294)
- Update license UI to support new tactical license backend changes. (ICE-17168)
- Include links in OS notifications for messages and private calls. (ICE-16511)
- Handle Active  Inactive users. (ICE-15693)
- Desktop : Show current active channel in the warning message when user tries to activate another channel with same ID. (ICE-16640)
- Alphabetize channels in ICE Desktop. (ICE-16383)
- LOAD TEST Spike: Update location update default. (ICE-13298)
- Desktop should not allow the user to delete an external server entity when “deletable” attribute is false. (ICE-16041)
- Multicast Failover settings (Enterprise). (ICE-16103)
- Add Search to Groups Management. (ICE-13620)
- Update remote patch server install link. (ICE-15931)
- Add search for Channel > groups. (ICE-13619)
- Multicast failover setting. (ICE-16033)
- Inject cross muting location ID into Engage. (ICE-15925)
- Add Cross-Mute Settings. (ICE-14399)
- MELPe codec for enterprise. (ICE-15923)
- Refactor People to follow universal design. (ICE-15997)
- Desktop: Tactical PRESENCE channels change for channelId. (ICE-15718)
- Refactor Call Managers and RallyPoints to follow universal design. (ICE-15996)
- Refactor gateways to follow universal design. (ICE-15798)
- Desktop config menu for ISSI. (ICE-14764)
- Desktop:Enterprise channels change: handle audioStreamId field. (ICE-15397)
- Disallow assigned channel color setting when API level doesn’t support it. (ICE-15612)
- Add a “tiny” card layout mode. (ICE-15453)
- Enterprise channel changes for Admin. (ICE-15252)
- Desktop: Enterprise License Activation. (ICE-13065)
- Proof of concept of compact and colored desktop channel cards (for Peter F.). (ICE-15167)
- Merge 3.1.1 into 3.2. (ICE-15100)
- Change filter on People  Replays tabs. (ICE-14630)

## 2 Fixes

These issues have been resolved in this version of the product:

- Desktop cannot connect to DC2 during DC1 shutdown and vice versa. Discovered in 3.1.1. (ICE-15441)
- Desktop: Channel card should change to yellow when rallypoint is unreachable. Discovered in 3.1.2. (ICE-16161)
- Audio stream ID should revert to channel ID when deleted. Discovered in 3.1.1. (ICE-16411)
- The text messaging chat can be continued with deleted user and channel. Discovered in 3.0.0. (ICE-9968)
- Desktop: Mute all should disable Audio chimes and PTT Notifications on Dashboard. Discovered in 3.1.1. (ICE-15236)
- Desktop: Activities (telephone, message, patch and etc.) screen Duplicates main screen. Discovered in 3.1.1. (ICE-17064)
- Change to use getDeviceId to get the device id instead of getActiveLicenseDescriptor. Discovered in 3.1.1. (ICE-17045)
- desktop cant create ch if mcast port num ever invalid. Discovered in 3.1.2. (ICE-16820)
- Desktop : Setting's background gradually becomes darker on clicking on refresh on Patch's operational report popup and Static Reflectors. Discovered in 3.2.0. (ICE-16559)
- Desktop: Grafana CDR doesn't show the entry for receiving PTT on the patched channel. Discovered in 3.1.2. (ICE-16806)
- There is no 2-way communication on telephony call/private call after deactivating patch. Discovered in 3.0.0. (ICE-16894)
- Desktop: Organization-> High Availability reconnect strategy should display the tool tip for each of the options in drop down. Discovered in 3.2.0. (ICE-16853)
- Desktop: Oops unrecognized error when unable to login. Discovered in 3.1.1. (ICE-15241)
- Toggle panel header height changes when expanded vs collapsed. Discovered in 3.1.1. (ICE-16761)
- When adding/removing users to/from a user group, those changes are not automatically applied to channels assigned to that user group. Discovered in 3.1.0. (ICE-14724)
- FS status needs logical AND with dfsi connection status. Discovered in 3.1.1. (ICE-14834)
- Desktop: Messages tab does not include multiple spaces. Discovered in 3.1.1. (ICE-16544)
- Desktop : Notification shows "workflow automations" on WF rule creation/deletion/activation. Discovered in 3.1.1. (ICE-15447)
- cannot edit P25 key SLN value if edit key pop-up occurs. Discovered in 3.1.1. (ICE-14869)
- Desktop: App goes to unusable state when user changes Network Interface twice and needs to be killed from task manager to resume normal operation. Discovered in 3.1.1. (ICE-14497)

- Message tab when popped out has white “gutters” at the top and bottom. Discovered in 3.0.0. (ICE-15651)
- Channel note written to enterprise channel is not saved. Discovered in 3.1.1. (ICE-15172)
- Popped out tabs have inconsistent use of icons in their names. Discovered in 3.0.0. (ICE-15650)
- Desktop : Both DC & Flutter Apps should show thumbnail of the image/video OR just text “image/video” on the Chat name if user has sent image/video last in the chat. Discovered in 3.1.1. (ICE-14942)
- Non-admin users should also have the ability to send audio alerts from channel. Only admin should be able to create/edit/delete audio alerts from settings. Discovered in 3.1.0. (ICE-14400)
- Desktop : App shows only one person’s name as a name for Intercom channel if created with users of same first name. Flutter shows proper name. Discovered in 3.1.1. (ICE-15129)
- Desktop : [Tactical] “Too many failed attempts” error not showing if user re-launches the app before 15 min. Discovered in 3.1.1. (ICE-15052)
- Desktop: Messaging->list shows User Group that was deleted; needs app logout and relogin to see it updated. Discovered in 3.1.1. (ICE-14708)
- Desktop: User specified location is not saved when the app is quit. Discovered in 3.1.1. (ICE-15450)
- two FS configured but dfsi only connects to one FS. Discovered in 3.1.1. (ICE-15160)
- Desktop : Channels with matching user not getting expanded on searching. Discovered in 3.1.1. (ICE-14924)
- License->P25 DFSI channels should list which channels are configured for Radio Interop with P25 DFSI similar to voice port channels. Discovered in 3.1.1. (ICE-15170)
- Desktop: Gives misleading do you want to exit edit mode even after saving the changes. Discovered in 3.1.1. (ICE-15082)
- Desktop : WFA Action “Assign people to channel” doesn’t show selected channel in the Action whereas Action “Remove people from channel” shows the channel. Discovered in 3.1.1. (ICE-14977)

# 3 Known Issues

These are issues known to exist in the product:

### 3.0.1 On some keyboards, the Ctrl+Right and Alt+Right key combinations may not work for hotkeys configured in ICE Desktop. (ICE-9735)

**3.0.1.1 Conditions** Some keyboards may incorrectly report key press events for Ctrl+Right and Alt+Right (that is, pressing the “Control” or “Alt” key appearing on the right-hand side of the keyboard)

when using Microsoft Windows 10.

**3.0.1.2 Workaround** Use other keys for hot key functionality, for example, use the Control and Alt keys on the left side of the keyboard when defining hotkeys.

### 3.0.2 Workflow Event Trigger is not triggering any Action on Date/Time Event type when Repeat option is set to NEVER. (ICE-9173)

### 3.0.3 For Windows PCs, a channel utilizing multicast networking may not display a warning when multicast is unavailable. (ICE-8134)

**3.0.3.1 Conditions** This condition affects channels that are utilizing IGMP multicast on a Windows PC where the underlying network interface does not support multicast traffic. The system should display a warning indicating that the channel is disconnected, but does not.

**3.0.3.2 Workaround** Administrators intending to use IGMP multicast for channel communications should assure that the device selection made under Settings > General > Network Interface supports multicast.

This document describes changes introduced between build cd71ad6 to 8c57284.