instant c•)nnect

ICE Server 3.1.0
Release notes for prerelease

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Contents

1 New & Improved

These changes add new features or improve the functionality of existing ones:

- Optimize/Refactor LicenseManager.getLicenseInfo(). (ICE-14102)
- Update Rallypoint pod names to include the multi-datacenter setting. (ICE-13459)
- Investigate a code level fix for this "Connection reset by peer" error from RestHighLevelClient. (ICE-13752)
- Inject ICE Gateway log level env var into the gateway helm chart. (ICE-13769)
- Implement GetCurrentLicenseConsumersHandler to support "licblk:GetCurrentLicenseConsumers" request. (ICE-13738)
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- Server: Remove Multicast API. (ICE-12038)
- Server: Update "chan:ListPersons" and "chan:ListClients" API to take into considerations of the persons in the PersonGroups assigned to the channel. (ICE-11834)
- Cloud: Update Elastic Search sync jobs. (ICE-12045)
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- Server: Implement P25CryptoKeyDaoPostgres. (ICE-12036)

- Server: Create Postgres DAO for Dial Number (DialNumberDAO). (ICE-11149)
- Update "chan:GetParticipantCounts" to take into consideration of the persons in a personGroup assigned to the Channel. (ICE-11835)
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- Server: Implement "persongroup:PagePersonGroups" request defined in PersonGroupService. (ICE-11247)
- Server: Refactor DialNumberDAOImpl. (ICE-11170)
- Upon session login, update the EventSubscription stored in bridge session based on the user groups the person belongs to. (ICE-11184)
- Update LDAPAuthenticationSource to only use the configured service account for LDAP authentication when going through the PIV CAC login. (ICE-11222)
- Server: Cover Dial Number Functionality With Functional Tests. (ICE-11169)
- Emit "base:Added", "base:Deleted", "base:ValueChanged" events when person group is created, deleted or updated. (ICE-11179)
- Update "persongroup:AddPersons" and "persongroup:RemovePersons" to emit PersonsAssignedToPersonGroup event and PersonRemovedFromPersonGroup respectively. (ICE-11166)
- API changes for PersonGroupService and PersonGroup capabilities. (ICE-11183)
- Server: Create Postgres DAO for CiscoIpPhone (CiscoIpPhoneDAO). (ICE-11119)
- Server: Replace @Configuration. (ICE-11176)
- Cloud: Disable ICE Desktop chart by default in ICE 3.0. (ICE-11194)

2 Fixes

These issues have been resolved in this version of the product:

- Cloud: Change Swagger logging level. Discovered in 3.1.0. (ICE-13631)
- Cloud: Change Kafka logging level to warning. Discovered in 2.2.0. (ICE-13628)
- Cloud: Graphana: ICE Cluster Resouce Status dashboard, some panels are missing data or query incorrect. Discovered in 2.2.1. (ICE-13633)
- Cloud: Change logging level for Rallypoint, Static Reflector and Patch Server. Discovered in 3.0.0. (ICE-13630)
- Cloud: ICE Monitoring Chart's Loki ignores retention period. Discovered in 2.2.0. (ICE-13485)
- Cloud: Geo: Call detail records (CDRs) are not synchronized between data centers. Discovered in 2.2.0. (ICE-10340)
- ICE-M: Error should be explanatory if user has not installed Self signed certs on the device. Discovered in 3.0.0. (ICE-10689)
- Agents fail to reestablish connection to Arcus after socket session timeout. Discovered in 2.0.0. (ICE-13378)
- Flutter iOS: Intermittently, app does not automatically re-login after a force quit. Discovered in 3.0.0. (ICE-12665)
- Server: The text messaging chat can be continued with deleted user and channel. Discovered in 3.0.0. (ICE-9968)
- Cloud: Geo: Static Reflector & Patch Server status for peer center is incorrect. Discovered in 2.0.0. (ICE-11808)
- Cloud: Add ICE Rallypoint Nginx dashboard for 3.1. Discovered in 3.0.0. (ICE-12941)
- Arcus jobs fails reinstall due to job hook-delete-policy. Discovered in 2.0.0. (ICE-12854)
- Server: Search isn't working consistently. Discovered in 2.0.0. (ICE-5089)
- Cloud: Report invalid NIC specification when starting static reflector pod. Discovered in 2.0.0. (ICE-12729)
- Server: Deleting channel if patch has less then 2 channels. Discovered in 3.0.0. (ICE-12627)
- Cloud: Fix startPlatformComponents Command. Discovered in 3.0.0. (ICE-12752)
- Oculus: the "search" button on the "PersonList" panel does not work. Discovered in 3.0.0. (ICE-12621)
- Desktop: Error message on trying to enable on the date/time type of workflows which are set on the date in the past. Discovered in 3.0.0. (ICE-11794)
- Cloud: Update Rallypoint chart's cornea library version to 3.0.0. Discovered in 2.2.0. (ICE-9351)
- Server should give duplicate error if channels have same name and same multicast Tx/Rx address/port. Discovered in 3.0.0. (ICE-11815)
- Cloud: Default Pods Aggregated View dashboard not working correctly. Discovered in 3.0.0.

(ICE-11812)

- Server: When creating a patch using the "Create and Activate" command in ICE Desktop, sometimes the patch will not function. Discovered in 2.1.0. (ICE-8561)
- Server: Send ValueChange Event To Actor and Mutated Person. Discovered in 3.0.0. (ICE-11258)
- base:ValueChange format does not correct. Discovered in 3.1.0. (ICE-11243)

3 Known Issues

These are issues known to exist in the product:

3.0.1 Default Rallypoint selections (made in ICE Desktop > Settings > Channel) may be cleared after an ICE Server upgrade. This will result in intercom channels and private calls created after the upgrade from functioning. (ICE-10332)

3.0.1.1 Conditions   This occurs when ICE Server is upgraded to version 2.2.0.

3.0.1.2 Workaround   After upgrading ICE Server, an ICE administrator should review the Channel default settings to assure a valid Rallypoint has been selected for assigned channel, intercom channel, and telephony defaults.

3.0.2 IP Phone usage on the license management page may be inaccurate after a server upgrade or reboot. (ICE-8458)

3.0.2.1 Conditions   If a user remains logged in (i.e., does not logout, so the session continues) to the ICE IP Phone XML client prior to a server upgrade or reboot, then on their next login that user may take up multiple licenses for the session.

3.0.3 Deleting a static reflector from ICE Desktop does not cause the reflector to shut down or otherwise stop operating. (ICE-8405)

3.0.3.1 Workaround   To stop the reflections provided by the reflector, system administrators should stop the reflector process (by killing its Docker container) prior to deleting the reflector in the ICE Desktop application.

3.0.3.2 Additional information   When a static reflector has been deleted for ICE Server, the reflector process associated with the deleted entry "coasts", i.e., the reflector continues to operate in whatever state and configuration existed at the moment of deletion. It will receive no further configuration updates from the server, but will not automatically terminate, either.

3.0.4 The Cassandra Kubernetes pod restart count continuously increments after a fresh installation or upgrade of ICE Server, but there is no loss in service. (ICE-6576)

3.0.4.1 Conditions   This occurs only after performing an ICE Server installation onto a Kubernetes cluster or upgrading an existing system in a geographically-redundant configuration. This problem is not seen on single-site deployments (single-node or multi-node).

It affects systems whose link between data centers is slow enough that database schema updates take longer than the built in timeout allows for. A slow persistent storage system—or one under heavy load—may manifest this issue, too.

3.0.4.2 Workaround   Run these commands in `cqlsh` (replacing `dc` and `replica` values as appropriate):

```
DROP KEYSPACE reaper_db;
CREATE KEYSPACE reaper_db
  WITH REPLICATION = {
    'class' : 'NetworkTopologyStrategy',
    'dc1': 1
  };
```

Allow the reaper to finish its schema updates, then in `cqlsh`:

```
ALTER KEYSPACE reaper_db
  WITH REPLICATION = {
    'class' : 'NetworkTopologyStrategy',
    'dc1' : 1,
    'dc2' : 1
  }
```

Finally, on each node in `dc2`, run `nodetool rebuild - dc1`

3.0.5 Poor audio quality is observed when an ICE user calls another ICE user through a PSTN "dial call". (ICE-4027)

3.0.5.1 Conditions   When two users are assigned dial numbers and one user dials another user's device through the soft-phone feature in the app, the established call will exhibit lower audio quality than expected.

This issue is not exhibited when a user makes a "private call" to another user. Only user-to-user calls placed by dialing a phone number are subject to this limitation.

3.0.5.2 Workaround Instant Connect users should call each other through the private calling mechanism by searching for the user's name in the directory and clicking the adjacent telephone icon.

3.0.5.3 Additional information This issue is caused by double-encoding "loopback" audio traffic as it enters and leaves the ICE Telephony system.

This document describes changes introduced between build b7dc0f1 to cc725d2.